



CONCIERGE & SECURITY: YOUR HOSPITALITY PARTNER

PROPERTY MANAGEMENT

ELIJAH SECURITY & HOSPITALITY

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YOUR HOSPITALITY PARTNER

We are a warm handshake, a friendly smile, a cheerful greeting. We are your concierge and security specialists.

We are Car Spa Logistics and for the past 18 years, our business has worked for some of London's top hotels and residences offering an extensive service from concierge to security, facility management and grounds maintenance among many others.

Specialising in concierge and security services we have made a name for ourselves meeting the demands of some of the most discerning clientele. Our biggest strength is our ability to truly understand our clients' needs and create a solution that improves the safety and overall experience of their business whilst being an ambassador for their brand.

Our team of hospitality specialists is on hand to handle any services hotels, private residences and events may require. Our broad scope has seen us work across some of London's most reputable hotels and private residences to create a truly five-star service.

All of our staff have intensive customer service training to ensure that they are well equipped to deal with our clients' customers. We make sure that our team represent each client impeccably and leave a memorable impression to the arriving and departing guest - we deliver a five-star presence.

It is important that our approach is flexible to individual client preference and style and we will work with you to define this and to ensure that our outsource team compliment your existing staff and work with them to provide a seamless service to your customers.

Our principles are punctuality, professionalism, friendliness and discretion.

Our success is not just defined by these factors but also our years of experience in the valet and security industries and we bring this to each and every client.

Security services include event security, doormen services, CCTV monitoring, close protection and aviation security.

OUR TEAM



Reg. Manager

Eduard is the captain of the team bringing all the leadership qualities required to lead a company striving for excellence in London and the UK. His passion is infectious and inspiring to all within the company and clients of the group.



Office Manager & HR Lead

Tannisha has implemented and maintained efficient systems within the company structure. She ensures that Head office and the company is fit for purpose in moving forward in the corporate sector.



Assistant Manager

He has brought a wealth of skills and expertise garnered from the public and private sector to various areas of the business, whether that is internal or public facing and has ensured smooth delivery of programmes/projects.



OUR APPROACH

Our management concept is founded on professionalism, integrity, accountability and quality service that guarantees the maximum return from your investment while maintaining your property to the highest standards.

Each member of our team is carefully screened. Our pre-employment background process includes criminal record checks, vulnerable sector checks and psychological testing.

Each of our staff is interviewed by our management team, thoroughly vetted and must supply verifiable references. Successful candidates are then trained in our systems, equipment and certifications, and are bonded and insured.

Our experience with hotels across the UK has allowed us to become accustomed to the continued demand for concierge services and the value in human interactions.

Concierge, valet and security staff can add the finishing touch required to take your hotel or residence to the next level.

A unique service that caters to luxury properties and its most discerning owners that expect the highest quality care. We are here to give you a proactive approach and find solutions with a personal touch.



MAKING IT HAPPEN

We offer our expertise and personalised techniques for managing your property, be it a residential address or hotel.

MANAGEMENT PHILOSOPHY

Through professional management, establish and implement a long-range action plan that will enhance the value of your property while maintaining control over operating expenses, we will carry out a bespoke personnel plan that covers every aspect from concierge to security services.

COMMUNICATION

We work to achieve a thorough understanding of the circumstances of ownership and its needs. This leads to the identification of quantifiable goals, strategies and action plans for the optimum management of the task at hand.



CUSTOMISED PLAN

Our customised approach takes into account every aspect of your requirements. The following example outlines how we provide the best value for your establishment.

STEP ONE

Discovery, Site Surveys and Security Analysis

You will meet our team lead to discuss your specific requirements, including personnel, equipment, security and development. We will visit your buildings and sites to ensure we have a complete picture.

STEP TWO

Plan Presentation and Contract Signing

Our plan and budget are presented for your approval. When you are satisfied that we have got it right, we will present you with a contract for all the services required.

STEP THREE

Staffing, Training and Implementation

Now it is time to put your plan and personnel in place. You get final approval on all staffing and will receive documented proof of all training and certifications. Once this has been signed off, we will implement our plan and assist you in providing a great experience to your hotel, private residence or event.



GET IN TOUCH

If you'd like to discuss our services in more detail or to get a no obligation quote please do get in touch.

Simply let us know what you need by getting in touch via email at **info@elijahlogistics.co.uk** or phone on **+44 (0) 2039 047 878**. We'll work with you to devise a plan that fits your needs and deadlines.

Remember - no staffing problem is too big or too small! We are here to help.

Elijah Security & Hospitality

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ELIJAH SECURITY
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